

## Prospectus

### Eligibility Criteria

|                            |   |                  |                    |
|----------------------------|---|------------------|--------------------|
| Entry Age - Minimum        | Adult : 18 years  | Child : 1 day    | New Born : 1 day   |
| Entry Age - Maximum        | Adult : 65 years  | Child : 24 years | New Born : 90 days |
| Exit Age                   | Lifelong  |                  |                    |
| Age of Proposer            | 18 years or above   |                  |                    |
| How can you cover yourself | Individual basis (maximum up to 6 Persons) or Floater basis   |                  |                    |
| Floater combinations       | 2 Adults ; 2 Adults + 1 Child ; 2 Adults + 2 Children   |                  |                    |
| Who are covered            | Individual : Self, Legally married spouse, son, daughter, brother, sister, grandson, granddaughter, nephew, niece, Son-in-law, Daughter-in-law, Employee<br>Family Floater : Self, Legally married Spouse, Children & Parents, Employee & their dependent |                  |                    |

#### Note :

1. Child: 1 day to 24 years would be covered only under a floater. Child would be ported to an individual policy and treated as adult upon attaining age of 25 at the time of renewal.
2. 2 Adults implies 1 Male & 1 Female

### Key Benefits

#### I. Hospitalization Expenses

(i) In-patient Care

We indemnify for the medical expenses incurred during Hospitalization for a minimum period of 24 consecutive hours like room charges, nursing expenses and Intensive Care Unit charges, surgeon's fee, doctor's fee, anesthesia, blood, oxygen, operation theater charges, etc.

(ii) Day Care Treatment

We indemnify for your medical expenses if you undergo a Day Care Treatment at a hospital or a day care centre that requires Hospitalization for less than 24 hours.

(iii) Advance Technology Methods:

The Company will indemnify the Insured Person up to Sum Insured for expenses incurred under Benefit I (Hospitalization Expenses) for treatment taken through following advance technology methods:

- a. Uterine Artery Embolization and HIFU
- b. Balloon Sinuplasty
- c. Deep Brain stimulation
- d. Oral chemotherapy
- e. Immunotherapy- Monoclonal Antibody to be given as injection
- f. Intra vitreal injections
- g. Robotic surgeries
- h. Stereotactic radio surgeries
- i. Bronchical Thermoplasty
- j. Vaporisation of the prostate (Green laser treatment or holmium laser treatment)
- k. IONM - (Intra Operative Neuro Monitoring)
- l. Stem cell therapy: Hematopoietic stem cells for bone marrow transplant for haematological conditions to be covered.

#### 2. Pre-hospitalization Medical Expenses & Post Hospitalization Medical Expenses

This benefit indemnifies for

- (i) The medical expenses incurred by you for a period 30 days immediately before your Hospitalization; and
- (ii) The medical expenses incurred by you for a period 60 days immediately after your discharge from Hospital.

#### 3. Ambulance Cover

We will indemnify you for expenses incurred on an ambulance service offered by the hospital or any service provider, in an emergency situation.

#### 4. Maternity Cover (including Pre-natal & Post-natal Expenses)

We will indemnify for the expenses incurred related to Maternity including pre-natal & post-natal expenses incurred in respect of the Hospitalization of the Insured Person for the delivery of the child.

**NOTE: Cover under this Benefit is available only up to 45 years of Age.**

## 5. New Born Baby Cover

We Cover Your New Born from birth till 90 days. We shall pay for the medical expenses incurred towards Your New Born too. 91 days and above, Your baby would be covered under the regular policy upon payment of additional premium.

## 6. New Born Birth Defects

We will pay the amount as a lump sum in case the New Born Baby is diagnosed with Down's Syndrome or Cerebral Palsy provided that no Claim under Benefit - 'New Born Baby Cover' shall be made with respect to Down's syndrome or Cerebral Palsy in case Claim is payable under this Benefit.

## Special Conditions

### 1. Floater Cover

Under the 'floater' plan, you can cover any member of your immediate family (yourself or spouse, parents and children) and employee & their dependents for the sum insured in a single policy.

### 2. Co-payment

You will bear 20% of the Final Claim Amount, as mentioned in the table below, and our liability shall be restricted to the balance amount, subject to the available Sum Insured.

| Cover Type | Entry Age* of Insured Person or Eldest Insured Person (in case of Floater) | Applicable to             |
|------------|--|---------------------------|
| Individual | >=61 years   | Individual Insured Person |
| Floater    | >=61 years   | All Insured Person's      |

\*Entry Age means the age of the Insured Person at the time first buying of the Policy with us.

## Optional Cover

### 1. No Claim Bonanza

If the option is chosen by you and you do not have any occasion to claim health insurance in a block of completed and continuous three policy year, we raise a cheer to your good health in the form of a bonus for you. You receive an increase of 100 percent in your sum insured on a cumulative basis. In any case the No Claim Bonanza will not exceed 100% of the total of sum insured under the policy and in the event there is a claim in a policy year then the No Claims Bonanza accrued will not be available but in no case shall the sum insured be reduced. It's just our way to tell you that we're there with you in good times and in bad.

## Salient Features

### 1. Policy Term

The Policy term for Joy Today would be three years. Your policy term for Joy Tomorrow can be one year, two years or three years.

### 2. Tax Benefit

You can avail tax benefit on the premium you pay towards your health insurance, under Section 80D of the Income Tax Act, 1961, as applicable. (Tax benefits are subject to changes in the tax laws, please consult your tax advisor for more details).

### 3. Cashless Facility

With Cashless Facility, you no longer need to run around paying off hospital bills and then follow up for a reimbursement. All you now need to do is get admitted to any of our Network Hospitals and concentrate only on your recovery. Leave the bill payment arrangements to us, except for any non-medical expenses that you incur at the Hospital.

### 4. Free Look Period

You may, within 15 days from the receipt of the Policy, return the Policy stating reasons for your objections, if You disagree with any terms and conditions. If no Claim has been made under the Policy, We will refund the premium received after deducting proportionate risk premium for the period on cover, expenses for medical examination and stamp duty charges, as applicable. If only part of the risk has commenced, such proportionate risk premium shall be calculated as commensurate with the risk covered during such period. All rights under the Policy will immediately stand extinguished on the free look cancellation of the Policy. Provision for Free look period is not applicable and available at the time of renewal of the Policy.

### 5. Premium

The premium charged under the Policy depends upon the Sum Insured, Age, gender, number of members in the policy, policy term and the health status of the individual.

The premium rates for the plans offered are annexed hereto with the prospectus.

### 6. Cancellation/Termination

- a) We may at any time, cancel this Policy on grounds as specified in Clause 7.1 of the Policy Terms & Conditions and We shall have no liability to make payment of any Claims and the premium paid shall be forfeited to Us, by giving 15 days' notice in writing by Registered Post Acknowledgment Due/ recorded delivery to Your last known address.
- b) You may also give 15 days' notice in writing, to Us, for the cancellation of this Policy, in which case We shall from the date of receipt of the notice, cancel the Policy and refund the premium for the unexpired period of this Policy at the short period scales as mentioned below, provided no Claim has been made under the Policy.
- c) Refund % to be applied on premium received

| Cancellation date from Policy Period Start Date | Joy Tomorrow | Joy Tomorrow | Joy Today/Joy Tomorrow |
|---|--------------|--------------|------------------------|
|   | 1 Year       | 2 Year       | 3 Year                 |
| Upto 1 month                                    | 75.0%        | 87.0%        | 91.0%                  |
| 1 month to 3 months                             | 50.0%        | 74.0%        | 82.0%                  |
| 3 months to 6 months                            | 25.0%        | 61.5%        | 73.5%                  |
| 6 months to 12 months                           | 0.0%         | 48.5%        | 64.5%                  |
| 12 months to 15 months                          | N.A.         | 24.5%        | 47.0%                  |
| 15 months to 18 months                          | N.A.         | 12.0%        | 38.5%                  |
| 18 months to 24 months                          | N.A.         | 0.0%         | 30.0%                  |
| 24 months to 30 months                          | N.A.         | N.A.         | 8.0%                   |
| Beyond 30 months                                | N.A.         | N.A.         | 0.0%                   |

- d) In case of Your demise,
  - i. Where the Policy covers You, this Policy shall stand null and void from the date and time of Your demise. The premium would be refunded for the unexpired period of this Policy at the short period scales.
  - ii. Where the Policy covers other Insured Person, this Policy shall continue till the end of Policy Period. If the other Insured Persons wish to continue with the same Policy, We will renew the Policy subject to the appointment of a policyholder provided that:
    - I. Written notice in this regard is given to Us before the Policy Period End Date; and
    - II. A person over Age 18 who satisfies our criteria to become a Policyholder.

## 7. Multiple Policies

- (i) In case you are covered under more than one indemnity insurance policies, with Us or with other insurers, You shall have the right to settle the Claim with any of the Company, provided that the Claim amount payable is up to Sum Insured of such Policy.
- (ii) In case the Claim amount under a single policy exceeds the Sum Insured, then You shall have the right to choose the companies with whom the Claim is to be settled. Further, You shall have the right to choose the companies from whom You wants to claim the balance amount. Insured shall only be indemnified the hospitalization costs in accordance with terms & conditions of chosen Policy.
- (iii) You shall also have the right to prefer claims from other policy / policies for the balance claim or amounts disallowed under the earlier chosen policy / policies, even if the sum insured is not exhausted.
- (iv) In case of multiple policies which provide fixed benefits, each insurer shall make the claim payments independent of payments received under other similar polices.

## 8. Portability

In case portability has been granted to You/or Insured Person under this Policy then :-

- a) The Waiting Periods as defined in Clauses 4.1(a), 4.1(b), 4.1(c) and 4.1(d) of the Policy Terms & Conditions shall be reduced by the number of months of continuous coverage under such health insurance policy with the previous insurer to the extent of the Sum Insured and Cumulative Bonus under the expiring health insurance policy.
- b) The Waiting Periods under Clauses 4.1(a), 4.1(b), 4.1(c) and 4.1(d) of the Policy Terms & Conditions shall be applicable afresh to the amount by which the Sum Insured under this Policy exceeds the sum insured and Cumulative Bonus under the terms of the expiring policy.
- c) The Waiting Periods as defined in Clauses 4.1(a), 4.1(b), 4.1(c) and 4.1(d) of the Policy Terms & Conditions shall be applicable individually for each Insured Person and Claims shall be assessed accordingly.
- d) No credit for Waiting Period as defined in Clause 4.1(d) of the Policy Terms & Conditions shall be available under portability if the health insurance policy with the previous insurer does not include maternity cover.
- e) Credit for the sum insured of the expiring policy shall additionally be available as under:
  - i. If You were covered on a Floater basis under the expiring policy and is proposed to be covered on a Floater basis with Us, then the sum insured to be carried forward for credit under this Policy would also be applied on a Floater basis only.
  - ii. In all other cases the sum insured to be carried forward for credit in this Policy would be applied on an individual basis only.

- f) In case the You have opted to switch to any other insurer under portability and the outcome of acceptance of the portability is awaited from the new insurer on the date of renewal:
  - i. We may at the Your request, extend the Policy for a period not less than 1 month at an additional premium to be paid on a pro-rated basis.
  - ii. In case any Claim is reported during the extended Policy Period, You shall first pay the premium so as to make the extended Policy Period part of Policy, as applicable. In such cases, Policyholder shall be liable to pay the premium for the balance period and continue with us for that Policy year.

## 9. Migration

Insured(s) has an option to migrate from their existing Health Insurance Policy to any other Individual Health Insurance Policy or a Family Floater Policy or a Group Health Insurance Policy (only if the member complies with the norms relating to the Health Insurance coverage under the concerned Group Insurance Policy) with us.

- a) The insured(s) should initiate the action to approach us to exercise migration option at least 30 days before the renewal date to avoid any break in the policy coverage.
- b) The Waiting Periods as defined in Clauses 4.1(a), 4.1(b), 4.1(c) and 4.1(d) of this Policy shall be reduced by the number of months of continuous coverage under such health insurance policy to the extent of the sum insured and the Cumulative Bonus under the expiring health insurance policy.
- c) The Waiting Periods under Clauses 4.1(a), 4.1(b), 4.1(c) and 4.1(d) shall be applicable afresh to the amount by which the Sum Insured under this Policy exceeds the sum insured and the Cumulative Bonus under the terms of the expiring policy.
- d) The Waiting Periods as defined in Clauses 4.1(a), 4.1(b), 4.1(c) and 4.1(d) shall be applicable individually for each Insured Person and Claims shall be assessed accordingly.
- e) No credit for Waiting Period as defined in Clause 4.1(d) of the Policy Terms & Conditions shall be available under portability if the health insurance policy with the insurer does not include maternity cover.
- f) Credit for the sum insured of the expiring policy shall additionally be available as under:
  - i) If the Insured Person was covered on a Floater basis under the expiring policy and is proposed to be covered on a Floater basis with the Company, then the sum insured to be carried forward for credit under this Policy would also be applied on a Floater basis only.
  - ii) In all other cases the sum insured to be carried forward for credit in this Policy would be applied on an individual basis only.

## Grievance Redressal

We have developed proper procedures and effective mechanism to address Your complaints. We are committed to comply with the Regulations, standards which have been set forth in the Regulations, Circulars issued by the Authority (IRDAI) from time to time in this regard.

- (a) If You/Insured Person has a grievance that You/Insured Person wishes Us to redress, You/Insured Person may contact Us with the details of the grievance through:
 

Website: [www.careinsurance.com](http://www.careinsurance.com)  
 Email: [customerfirst@careinsurance.com](mailto:customerfirst@careinsurance.com)  
 Contact No.: 1800-102-4488  
 Courier: Any of Our Branch Office or corporate office  
 You may also approach the grievance cell at any of Our branches with the details of Your grievance during Our working hours from Monday to Friday.

Exclusively for Senior Citizens, We have a separate extension on the Customer Service Toll Free Number. This separate customer service channel prioritizes and routes any kind of request / grievance raised by Senior Citizens through various fast track internal escalations leading to lesser Turn-Around-Time (TAT) for request / grievance addressal
- (b) If You are not satisfied with Our redressal of Your grievance through one of the above methods, You may contact Us at:
 

Head – Customer Services,  
 Unit No. 604 - 607, 6th Floor, Tower C,  
 Unitech Cyber Park, Sector-39,  
 Gurugram - 122001 (Haryana)
- (c) However, if the resolution provided by Us is not satisfactory, You may approach the nearest Insurance Ombudsman for resolution of the grievance. Details of Insurance Ombudsman offices are available at IRDA website: [www.irdaindia.org](http://www.irdaindia.org), or on the Company's website at [www.careinsurance.com](http://www.careinsurance.com).

## Claims Management

We directly process the claims. Your claims would be managed In-house.

We take pride in offering hassle-free clearance and speedy settlements.

**Intimation :** Kindly notify Us in case of occurrence of any event that can give rise to Claim. The notification should be

- (i) At least 48 hours before the commencement of planned Hospitalization; or

- (ii) Within 24 hours of admission to Hospital, if the Hospitalization is required in an Emergency.

### **Claim Process**

1. Any Claim under this Policy shall be settled either on cashless or on reimbursement basis as per the Benefit.
2. Please send the duly signed claim form and all the information/documents mentioned therein to Us.  
Please refer to claim form for complete documentation.
3. If there is any deficiency in the documents/information submitted by You, We will send the deficiency letter.
4. On receipt of the complete set of claim documents, We will send the cheque for the admissible amount, along with a settlement statement in Your name.

### **Cashless**

The Cashless Facility is available only at Our Network Hospitals. All You have to do is present the CHIL Health Card along with a valid photo identification document at Our nation-wide network of leading hospitals and avail of the cashless service. The list of these hospitals is available on our website [www.careinsurance.com](http://www.careinsurance.com) or call our call centre.

You need to request for the cashless facility in a prescribed format. We may authorize Your request and thereafter You shall not be required to pay for the hospital bills, except for the non-medical expenses.

### **Re-imburement**

In case of reimbursement of expenses when you use a non-networked hospital, all you need to do is notify us within 48 hours in case of a planned hospitalization or within 24 hours in case of an emergency about the claim. Call us directly, send us the documents specified below and we will process your claim.

### **List of Documents to be submitted for reimbursement claims :**

1. Duly completed and signed Claim form, in original;
2. Medical Practitioner's referral letter advising Hospitalization;
3. Medical Practitioner's prescription advising drugs/diagnostic tests/consultation;
4. Original bills, receipts and discharge card from the Hospital/Medical Practitioner;
5. Original bills from pharmacy/chemists;
6. Original pathological/diagnostic test reports/radiology reports and payment receipts;
7. Indoor case papers;
8. Original investigation test reports and payment receipts
9. Ambulance Receipt
10. Any other document as required by us to assess the Claim

### **Claim Assessment**

All admissible Claims made under this Policy shall be assessed by Us in the following progressive order:

- (i) If the room category opted for, is higher than the eligible limit as applicable, then the Variable Medical Expenses payable shall be pro-rated.
- (ii) Balance amount, if any, shall be the claim payable.

### **Duties of the Claimant**

It is agreed and understood that as a Condition Precedent for a Claim to be considered under this Policy:

- (i) You shall check the updated list of Network Hospitals before submission of a pre-authorisation request for Cashless Facility
- (ii) All reasonable steps and measures must be taken to avoid or minimize the quantum of any Claim that may be made under this Policy.
- (iii) Intimation of the Claim, Notification of Claim and submission or provision of all information and documentation shall be made promptly and in any event in accordance with the procedures and within the timeframes specified in Clause 6 of the Policy Terms & Conditions.
- (iv) You will, at Our request, submit Yourself for a medical examination by Our nominated Medical Practitioner as often as We consider reasonable and necessary. The cost of such examination will be borne by Us.
- (v) Our Medical Practitioner and representatives shall be given access and co-operation to inspect Your medical and Hospitalization records and to investigate the facts and examine You.
- (vi) We shall be provided with complete documentation and information which We have requested to establish its liability for the Claim, its circumstances and its quantum.
- (vii) List of black listed hospitals have been mentioned in Annexure III of Policy Terms & Conditions. Modification of hospitals can be made to this list from time to time. A list of such hospitals will be available on our website.

### **Payment Terms**

- (a) This Policy covers only medical treatment taken entirely within India. All payments under this Policy shall be made in Indian Rupees and within India.

- (b) We shall have no liability to make payment of a Claim under the Policy in respect, once the Sum Insured for that Insured Person is exhausted.
- (c) We shall settle any Claim within 30 days of receipt of all the necessary documents/ information as required for settlement of such Claim and sought by Us. We shall provide You an offer of settlement of Claim and upon acceptance of such offer by You, We shall make payment within 7 days from the date of receipt of such acceptance. However, if a claim warrants an investigation in the opinion of us, then we shall settle the claim within 45 days from the date of receipt of last necessary document. In case there is delay in the payment beyond the stipulated timelines, We shall pay additional amount as interest at a rate which is 2% above the bank rate prevalent at the beginning of the financial year in which the claim is reviewed by it.
- (d) If You or Insured Person suffers a relapse within 45 days of the date of discharge from the Hospital for which a Claim has been made, then such relapse shall be deemed to be part of the same Claim and all the limits for Any One Illness under this Policy shall be applied as if they were under a single Claim.
- (e) For cashless Claims, the payment shall be made to the Network Provider whose discharge would be complete and final.
- (f) For the Reimbursement Claims, We will pay You. In the event of Your death, We will pay the nominee (as named in the Policy Schedule) and in case of no nominee at Our discretion to Your legal heirs whose discharge shall be treated as full and final discharge of its liability under the Policy.

## Exclusions

### 1. 30-day waiting period- Code- Excl03

- a. Expenses related to the treatment of any illness within 30 days from the first policy commencement date shall be excluded except claims arising due to an accident, provided the same are covered.
- b. This exclusion shall not, however, apply if you have Continuous Coverage for more than twelve months.
- c. The referred waiting period is made applicable to the enhanced sum insured in the event of granting higher sum insured subsequently.

### 2. Specific Waiting Period: Code-Excl02

- a) Expenses related to the treatment of the listed Conditions, surgeries/treatments shall be excluded until the expiry of 24 months of continuous coverage after the date of inception of the first policy with us. This exclusion shall not be applicable for claims arising due to an accident.
- b) In case of enhancement of sum insured the exclusion shall apply afresh to the extent of sum insured increase.
- c) If any of the specified disease/procedure falls under the waiting period specified for pre-Existing diseases, then the longer of the two waiting periods shall apply.
- d) The waiting period for listed conditions shall apply even if contracted after the policy or declared and accepted without a specific exclusion.
- e) If the Insured Person is continuously covered without any break as defined under the applicable norms on portability stipulated by IRDAI, then waiting period for the same would be reduced to the extent of prior coverage.
- f) List of specific diseases/procedures:
  - a) Arthritis (if non-infective), Osteoarthritis and Osteoporosis, Gout, Rheumatism and Spinal Disorders, Joint Replacement Surgery;
  - b) Benign ear, nose and throat (ENT) disorders and surgeries (including but not limited to Adenoidectomy, Mastoidectomy, Tonsillectomy and Tympanoplasty), Nasal Septum Deviation, Sinusitis and related disorders;
  - c) Benign Prostatic Hypertrophy;
  - d) Cataract;
  - e) Dilatation and Curettage;
  - f) Fissure / Fistula in anus, Hemorrhoids / Piles, Pilonidal Sinus, Gastric and Duodenal Ulcers;
  - g) Surgery of Genito urinary system unless necessitated by malignancy;
  - h) All types of Hernia, Hydrocele;
  - i) Hysterectomy for menorrhagia or fibromyoma or prolapse of uterus unless necessitated by malignancy;
  - j) Internal tumors, skin tumors, cysts, nodules, polyps including breast lumps (each of any kind) unless malignant;
  - k) Kidney Stone / Ureteric Stone / Lithotripsy / Gall Bladder Stone;
  - l) Myomectomy for fibroids;
  - m) Varicose veins and varicose ulcers

### 3. Pre-existing Disease: Code- Excl01

- a. Expenses related to the treatment of a pre-existing Disease (PED) and its direct complications shall be excluded until the expiry of 48 months of continuous coverage after the date of inception of the first policy with insurer.
- b. In case of enhancement of sum insured the exclusion shall apply afresh to the extent of sum insured increase.
- c. If the Insured Person is continuously covered without any break as defined under the portability norms of the extant IRDAI (Health Insurance) Regulations, then waiting period for the same would be reduced to the extent of prior coverage.
- d. Coverage under the policy after the expiry of 48 months for any pre-existing disease is subject to the same being declared at the time of application and accepted by Insurer.

#### 4. **Maternity Wait Period**

Claims will not be admissible for any expenses incurred for diagnosis / treatment related to any Maternity Expenses until 9 months of continuous coverage has elapsed under Plan - Joy Today or 24 months of continuous coverage has elapsed under Plan - Joy Tomorrow, since the inception of the first Policy with the Company. If the Sum Insured is enhanced on any renewal of this Policy, the waiting periods shall be applicable afresh to the incremental amount of the Sum Insured only.

5. The Waiting Periods as defined in Clauses 4.1 (a), 4.1 (b), 4.1 (c) and 4.1 (d) shall be applicable individually for each Insured Person and Claims shall be assessed accordingly.

#### 6. **Permanent Exclusions**

Any Claim in respect of any Insured Person for, arising out of or directly or indirectly due to any of the following shall not be admissible unless expressly stated to the contrary elsewhere in the Policy terms and conditions:

- (i) Any item or condition or treatment specified in List of Non-Medical Items (Annexure – II to Policy Terms & Conditions).
- (ii) Any condition caused by or associated with any sexually transmitted disease except arising out of HIV.
- (iii) Sterility and Infertility: (Code- Excl I 7)  
Expenses related to sterility and infertility. This includes:
  - a) Any type of contraception, sterilization
  - b) Assisted Reproduction services including artificial insemination and advanced reproductive technologies such as IVF, ZIFT, GIFT, ICSI
  - c) Gestational Surrogacy
  - d) Reversal of sterilization
- (iv) Treatment taken from anyone who is not a Medical Practitioner or from a Medical Practitioner who is practicing outside the discipline for which he is licensed or any kind of self-medication.
- (v) Charges incurred in connection with cost of routine eye and ear examinations, dentures, artificial teeth and all other similar external appliances and / or devices whether for diagnosis or treatment.
- (vi) Unproven Treatments: (Code- Excl I 6)  
Expenses related to any unproven treatment, services and supplies for or in connection with any treatment. Unproven treatments are treatments, procedures or supplies that lack significant medical documentation to support their effectiveness.
- (vii) Any expenses incurred on prosthesis, corrective devices, external durable medical equipment of any kind, like wheelchairs, walkers, belts, collars, caps, splints, braces, stockings of any kind, diabetic footwear, glucometer/thermometer, crutches, ambulatory devices, instruments used in treatment of sleep apnea syndrome (C.P.A.P) or continuous ambulatory peritoneal dialysis (C.A.P.D.) and oxygen concentrator for asthmatic condition, cost of cochlear implants.
- (viii) Treatment of any external Congenital Anomaly or Illness or defects or anomalies or treatment relating to birth defects.
- (ix) Treatment of mental retardation, arrested or incomplete development of mind of a person, subnormal intelligence or mental intellectual disability.
- (x) Cosmetic or plastic Surgery: (Code- Excl08)  
Expenses for cosmetic or plastic surgery or any treatment to change appearance unless for reconstruction following an Accident, Burn(s) or Cancer or as part of medically necessary treatment to remove a direct and immediate health risk to the insured. For this to be considered a medical necessity, it must be certified by the attending Medical Practitioner.
- (xi) Change of Gender treatments: (Code- Excl07)  
Expenses related to any treatment, including surgical management, to change characteristics of the body to those of the opposite sex.
- (xii) Circumcision unless necessary for treatment of an Illness or as may be necessitated due to an Accident.
- (xiii) All preventive care, vaccination, including inoculation and immunizations (except in case of post-bite treatment) and tonics.
- (xiv) Expenses incurred for Artificial life maintenance, including life support machine use, post confirmation of vegetative state or brain dead by treating medical practitioner where such treatment will not result in recovery or restoration of the previous state of health under any circumstances.
- (xv) All expenses related to donor treatment, including surgery to remove organs from the donor, in case of transplant surgery.
- (xvi) Non-Allopathic Treatment or treatment related to any unrecognized systems of medicine.
- (xvii) Any OPD Treatment.
- (xviii) Treatment received outside India.
- (xix) Investigation & Evaluation: (Code- Excl04)
  - a. Expenses related to any admission primarily for diagnostics and evaluation purposes only are excluded.
  - b. Any diagnostic expenses which are not related or not incidental to the current diagnosis and treatment are excluded.
- (xx) War (whether declared or not) and war like occurrence or invasion, acts of foreign enemies, hostilities, civil war, rebellion, revolutions,

insurrections, mutiny, military or usurped power, seizure, capture, arrest, restraints and detainment of all kinds.

(xxi) Breach of law: (Code- Excl10)

Expenses for treatment directly arising from or consequent upon any Insured Person committing or attempting to commit a breach of law with criminal intent.

(xxii) Act of self-destruction or self-inflicted Injury, attempted suicide or suicide while sane or insane or Illness or Injury attributable to consumption, use, misuse or abuse of tobacco, intoxicating drugs and alcohol or hallucinogens.

(xxiii) Any charges incurred to procure any medical certificate, treatment or Illness related documents pertaining to any period of Hospitalization or Illness.

(xxiv) Personal comfort and convenience items or services including but not limited to T.V. (wherever specifically charged separately), charges for access to telephone and telephone calls (wherever specifically charged separately), foodstuffs (except patient's diet), cosmetics, hygiene articles, body or baby care products and bath additive, barber or beauty service, guest service as well as similar incidental services and supplies.

(xxv) Expenses related to any kind of RMO charges, service charge, surcharge, night charges levied by the hospital under whatever head.

(xxvi) Nuclear, chemical or biological attack or weapons, contributed to, caused by, resulting from or from any other cause or event contributing concurrently or in any other sequence to the loss, claim or expense. For the purpose of this exclusion:

- a. Nuclear attack or weapons means the use of any nuclear weapon or device or waste or combustion of nuclear fuel or the emission, discharge, dispersal, release or escape of fissile/ fusion material emitting a level of radioactivity capable of causing any Illness, incapacitating disablement or death.
- b. Chemical attack or weapons means the emission, discharge, dispersal, release or escape of any solid, liquid or gaseous chemical compound which, when suitably distributed, is capable of causing any Illness, incapacitating disablement or death.
- c. Biological attack or weapons means the emission, discharge, dispersal, release or escape of any pathogenic (disease producing) micro-organisms and/or biologically produced toxins (including genetically modified organisms and chemically synthesized toxins) which are capable of causing any Illness, incapacitating disablement or death.

(xxvii) Impairment of an Insured Person's intellectual faculties by abuse of stimulants or depressants unless prescribed by a medical practitioner..

(xxviii) Alopecia, wigs and/or toupee and all hair or hair fall treatment and products.

(xxix) Any treatment taken in a clinic, rest home, convalescent home for the addicted, detoxification center, sanatorium, home for the aged, mentally disturbed, remodeling clinic or similar institutions.

(xxx) Expenses related to any kind of Advance Technology Methods other than mentioned in the Clause 2.1(d).

(xxxi) Rest Cure, rehabilitation and respite care: (Code- Excl05)

- a. Expenses related to any admission primarily for enforced bed rest and not for receiving treatment. This also includes:
  - i. Custodial care either at home or in a nursing facility for personal care such as help with activities of daily living such as bathing, dressing, moving around either by skilled nurses or assistant or non-skilled persons.
  - ii. Any services for people who are terminally ill to address physical, social, emotional and spiritual needs.

(xxxii) Treatment for Alcoholism, drug or substance abuse or any addictive condition and consequences thereof. (Code- Excl12)

(xxxiii) Treatments received in health spas, nature cure clinics, spas or similar establishments or private beds registered as a nursing home attached to such establishments or where admission is arranged wholly or partly for domestic reasons. (Code- Excl13)

(xxxiv) Dietary supplements and substances that can be purchased without prescription, including but not limited to Vitamins, minerals and organic substances unless prescribed by a medical practitioner as part of hospitalization claim or day care procedure (Code- Excl14)

(xxxv) Obesity/ Weight Control: (Code- Excl06)

Expenses related to the surgical treatment of obesity that does not fulfill all the below conditions:

- 1) Surgery to be conducted is upon the advice of the Doctor
- 2) The surgery/Procedure conducted should be supported by clinical protocols
- 3) The member has to be 18 years of age or older and
- 4) Body Mass Index (BMI);
  - a) greater than or equal to 40 or
  - b) greater than or equal to 35 in conjunction with any of the following severe co-morbidities following failure of less invasive methods of weight loss:
    - i. Obesity-related cardiomyopathy
    - ii. Coronary heart disease
    - iii. Severe Sleep Apnea
    - iv. Uncontrolled Type2 Diabetes

(xxxvi) Hazardous or Adventure sports: (Code- Excl09)



Expenses related to any treatment necessitated due to participation as a professional in hazardous or adventure sports, including but not limited to, para-jumping, rock climbing, mountaineering, rafting, motor racing, horse racing or scuba diving, hand gliding, sky diving, deep-sea diving

(xxxvii) Refractive Error: (Code- Excl I 5)

Expenses related to the treatment for correction of eye sight due to refractive error less than 7.5 dioptries.

(xxxviii) Excluded Providers: (Code- Excl I 1)

Expenses incurred towards treatment in any hospital or by any Medical Practitioner or any other provider specifically excluded by the Insurer and disclosed in its website / notified to the policyholders are not admissible. However, in case of life threatening situations or following an accident, expenses up to the stage of stabilization are payable but not the complete claim.

Note: Refer Annexure – III of the Policy Terms & Conditions for list of excluded hospitals

Note: In addition to the foregoing, any loss, claim or expense of whatsoever nature directly or indirectly arising out of, contributed to, caused by, resulting from, or in connection with any action taken in controlling, preventing, suppressing, minimizing or in any way relating to the above shall also be excluded.

For further details on the exclusions applicable, please refer to the Policy Terms & Conditions or seek the advice of your financial advisor.

### Pre-Policy Issuance Medical Check-up

We may ask the Insured Person to undergo requisite Medical Check- as per the medical grid defined. The result of these tests shall be valid for a period of 3 months from the date of tests.

The cost of the medical tests would be borne by us in case you opt for a 2 year or 3 year tenure and Your proposal is accepted. We shall bear 50% of the cost of medical tests in case you opt for a 1 year tenure and Your proposal is accepted.

Also, wherever any Pre-Existing Disease or any other adverse medical history is declared for any member, we may ask such member to undergo specific tests, as We may deem fit to evaluate such member, irrespective of the member's age. We shall bear the cost of such medical tests if your proposal is accepted.

The test is to be taken as per the corresponding grid:

| Age / Sum Insured    | Rs. 3 Lac      | Rs. 5 Lac      |
|----------------------|----------------|----------------|
| Up to 45 years       | Not Applicable | Not Applicable |
| 46 years to 60 years | Not Applicable | Not Applicable |
| 61 years and above   | Yes            | Yes            |

The Pre-policy health check-up medical test grid is as under:

| Test Cover             |
|------------------------|
| MER                    |
| RUA                    |
| HbA1c                  |
| CBC with ESR           |
| ECG                    |
| S. Creatinine          |
| USG (Abdomen & Pelvis) |
| SGPT                   |

The explanation of these tests is:

| Test                   | Full Form                            |
|------------------------|--------------------------------------|
| MER                    | Medical Examination Report           |
| RUA                    | Routine & Microscopic Urine Analysis |
| CBC                    | Complete Blood Count                 |
| ESR                    | Erythrocyte Sedimentation Rate       |
| HBA1C                  | Glycosylated Hemoglobin              |
| ECG                    | Electro Cardio Gram                  |
| S CREATININE           | Serum Creatinine                     |
| USG (Abdomen & Pelvis) | Ultrasonography                      |
| SGPT                   | Serum Glutamic Pyruvic Transaminase  |

## Renewal Terms

1. This Policy will automatically terminate on the Policy Period End Date. All renewal applications should reach Us on or before the Policy Period End Date.
2. The premium payable on renewal shall be paid to Us on or before the Policy Period End Date and in any event before the expiry of the Grace Period.
3. For the purpose of this provision, Grace Period means a period of 30 days immediately following the Policy Period End Date during which a payment can be made to renew this Policy without loss of continuity benefits. Coverage is not available for the period for which premium is not received by Us and We shall not be liable for any Claims incurred during such period.
4. We will ordinarily not refuse to renew the Policy except on ground of fraud, moral hazard or misrepresentation or non-co-operation You.
5. We reserve the right to carry out underwriting in relation to any request for change in the Sum Insured at the time of renewal of the Policy.
6. This product may be withdrawn/modified by Us after due approval from the IRDA. In case this product is withdrawn/modified by Us, this Policy can be renewed under the then prevailing Health Insurance Product or its nearest substitute approved by IRDA. We shall duly intimate You at least three months prior to the date of such modification/withdrawal of this product and the options available to You at the time of Renewal of this policy.
7. We may, in its sole discretion, revise the renewal premium payable under the Policy provided that revisions to the renewal premium are in accordance with the IRDA rules and regulations as applicable from time to time.
8. Renewal shall be offered lifelong. You shall be given an option to port this policy into any other individual health insurance product of Ours and credit shall be given for number of years of continuous coverage under this policy for the standard waiting periods.
9. No loading based on individual claim experience shall be applicable on renewal premium payable.

## Discounts

| Sr. # | Description  | Rates |
|-------|--|-------|
| 1     | Discount for Employees and their dependents of :<br>A. Religare Enterprises Limited & its subsidiaries/affiliates<br>B. Corporation Bank & its subsidiaries/affiliates<br>C. Union Bank of India & its subsidiaries/affiliates<br>D. Any other Stakeholder or Partners | 15%   |
| 2     | Co-pay (@ 20% per claim, where age of eldest member at entry is 61 years or above)   | 15%   |

Note: Maximum discount on a cumulative basis shall not exceed 20% of the premium.

## Schedule of Benefits

| Plan Name   | Joy Today  | Joy Tomorrow   |
|---|--|--|
| Sum Insured - on annual basis                               | 3 Lac / 5 Lac  | 3 Lac / 5 Lac  |
| Hospitalization Expenses                                    |  |  |
| In-Patient Care   | Up to Sum Insured  | Up to Sum Insured  |
| Day Care Treatment  | Up to Sum Insured  | Up to Sum Insured  |
| Room Category   | Single Private Room with A.C.  | Single Private Room with A.C.  |
| Pre-Hospitalization Medical Expenses                        | Up to 30 days  | Up to 30 days  |
| Post-Hospitalization Medical Expenses                       | Up to 60 days  | Up to 60 days  |
| Ambulance Cover   | Up to Rs. 1,000 per Claim  | Up to Rs. 1,000 per Claim  |
| Maternity Cover (including Pre-natal & Post natal expenses) | Up to Rs. 35,000 for Rs. 3 lacs SI<br>Up to Rs. 50,000 for Rs. 5 lacs SI   | Up to Rs. 35,000 for Rs. 3 lacs SI<br>Up to Rs. 50,000 for Rs. 5 lacs SI   |
| New Born Baby Cover   | Up to Rs. 30,000 for Rs. 3 lacs SI<br>Up to Rs. 50,000 for Rs. 5 lacs SI   | Up to Rs. 30,000 for Rs. 3 lacs SI<br>Up to Rs. 50,000 for Rs. 5 lacs SI   |
| New Born Birth Defects                                      | Not Applicable   | Rs. 50,000   |
| Optional Cover : No Claim Bonanza                           | 100% increase of Sum Insured in case of 3 continuous claim free years; maximum upto 100% of Sum Insured. In case a claim is made during a policy year, the accumulated / accrued No Claim Bonanza would be reduced to nil. | 100% increase of Sum Insured in case of 3 continuous claim free years; maximum upto 100% of Sum Insured. In case a claim is made during a policy year, the accumulated / accrued No Claim Bonanza would be reduced to nil. |

Note : Maternity Benefit under both the above plans shall be available only till age of 45 years.

## About us

### Care Health Insurance Limited (Formerly Religare Health Insurance Company Limited)

Care Health Insurance (CHI) is a specialized Health Insurer offering health insurance services to employees of corporates, individual customers and for financial inclusion as well. With CHI's operating philosophy being based on the principal tenet of 'consumer-centricity', the company has consistently invested in the effective application of technology to deliver excellence in customer servicing, product innovation and value-for-money services.

Care Health Insurance currently offers products in the retail segment for Health Insurance, Critical Illness, Personal Accident, Top-up Coverage, International Travel Insurance and Maternity along with Group Health Insurance and Group Personal Accident Insurance for corporates.

The organization has been adjudged the 'Best Health Insurance Company' at the ABP News-BFSI Awards & 'Best Claims Service Leader of the Year – Insurance India Summit & Awards. Care Health Insurance has also received the 'Editor's Choice Award for Best Product Innovation' at Finnoviti and was conferred the 'Best Medical Insurance Product Award' at The FICCI Healthcare Awards.

### Contact details for Claims & Policy Servicing

#### Care Health Insurance Limited (Formerly known as Religare Health Insurance Company Limited)

Registered Office: 5th Floor, 19 Chawla House, Nehru Place, New Delhi-110019

Correspondence Office: Unit No. 604 - 607, 6th Floor, Tower C, Unitech Cyber Park, Sector-39, Gurugram -122001 (Haryana)

Website: [www.careinsurance.com](http://www.careinsurance.com) E-mail: [customerfirst@careinsurance.com](mailto:customerfirst@careinsurance.com) Call: 1800-102-4488 / 1800-102-6655

**Disclaimer:** This is only summary of features of JOY. For more details on risk factors, terms and conditions please read sales brochure carefully before concluding a sale. The actual benefits available are as described in the policy, and will be subject to the policy terms, conditions and exclusions. Please seek the advice of your insurance advisor if you require any further information or clarification.

**Statutory Warning: Prohibition of Rebates (under Section 41 of Insurance Act, 1938):** No person shall allow or offer to allow, either directly or indirectly as an inducement to any person to take out or renew or continue an insurance in respect of any kind of risk relating to lives or property in India, any rebate of the whole or part of the commission payable or any rebate of the premium shown on the policy, nor shall any person taking out or renewing or continuing a Policy accept any rebate, except such rebate as may be allowed in accordance with the published prospectus or tables of the insurer. Any person making default in complying with the provisions of this section shall be liable for a penalty which may extend to ten lakh rupees.

Insurance is a subject matter of solicitation. UAN:20104207 UIN:RHIHLIP21373V022021 CIN:U66000DL2007PLC161503 IRDA Registration Number - 148

JOY is a trademark of Care Health Insurance Limited.

#### Note:

1. The foregoing is only an indication of the cover offered. For details, please refer to the Policy Terms & Conditions, available on request.
2. Proposal form and the prospectus shall form the basis of the insurance contract. It is mandatory for you to provide us a duly filled in and signed proposal form and retain a copy as an evidence of the basis of the insurance contract.
3. Any risk under this policy shall commence only once we receive the premium (including all taxes and levies thereto).
4. In case you have not understood any of the details, coverage, etc. in this document, you can seek for a clarification or a copy of this document in a language understood by you.
5. For full details of this product, please log on to [www.careinsurance.com](http://www.careinsurance.com)
6. The product is in conformity with the IRDA approval and health insurance regulations and standardization guidelines.

## Annexure I - List of Day Care Surgeries

### 1. CARDIOLOGY RELATED:

1. CORONARY ANGIOGRAPHY

### 2. CRITICAL CARE RELATED:

2. INSERT NON-TUNNEL CV CATH
3. INSERT PICC CATH ( PERIPHERALLY INSERTED CENTRAL CATHETER)
4. REPLACE PICC CATH ( PERIPHERALLY INSERTED CENTRAL CATHETER)
5. INSERTION CATHETER, INTRA ANTERIOR
6. INSERTION OF PORTACATH

### 3. DENTAL RELATED:

7. SPLINTING OF AVULSED TEETH
8. SUTURING LACERATED LIP
9. SUTURING ORAL MUCOSA
10. ORAL BIOPSY IN CASE OF ABNORMAL TISSUE PRESENTATION
11. FNAC
12. SMEAR FROM ORAL CAVITY

### 4. ENT RELATED:

13. MYRINGOTOMY WITH GROMMET INSERTION
14. TYMPANOPLASTY (CLOSURE OF AN EARDRUM PERFORATION/RECONSTRUCTION OF THE AUDITORY OSSICLES)
15. REMOVAL OF A TYMPANIC DRAIN
16. KERATOSIS REMOVAL UNDER GA
17. OPERATIONS ON THE TURBINATES (NASAL CONCHA)
18. TYMPANOPLASTY (CLOSURE OF AN EARDRUM PERFORATION/RECONSTRUCTION OF THE AUDITORY OSSICLES)
19. REMOVAL OF KERATOSIS OBTURANS
20. STAPEDOTOMY TO TREAT VARIOUS LESIONS IN MIDDLE EAR
21. REVISION OF A STAPEDECTOMY
22. OTHER OPERATIONS ON THE AUDITORY OSSICLES
23. MYRINGOPLASTY (POST-AURA/ENDAURAL APPROACH AS WELL AS SIMPLE TYPE -I TYMPANOPLASTY)
24. FENESTRATION OF THE INNER EAR
25. REVISION OF A FENESTRATION OF THE INNER EAR
26. PALATOPLASTY
27. TRANSORAL INCISION AND DRAINAGE OF A PHARYNGEAL ABSCESS
28. TONSILLECTOMY WITHOUT ADENOIDECTOMY
29. TONSILLECTOMY WITH ADENOIDECTOMY
30. EXCISION AND DESTRUCTION OF A LINGUAL TONSIL
31. REVISION OF A TYMPANOPLASTY
32. OTHER MICROSURGICAL OPERATIONS ON THE MIDDLE EAR
33. INCISION OF THE MASTOID PROCESS AND MIDDLE

EAR

34. MASTOIDECTOMY
35. RECONSTRUCTION OF THE MIDDLE EAR
36. OTHER EXCISIONS OF THE MIDDLE AND INNER EAR
37. INCISION (OPENING) AND DESTRUCTION (ELIMINATION) OF THE INNER EAR
38. OTHER OPERATIONS ON THE MIDDLE AND INNER EAR
39. EXCISION AND DESTRUCTION OF DISEASED TISSUE OF THE NOSE
40. OTHER OPERATIONS ON THE NOSE
41. NASAL SINUS ASPIRATION
42. FOREIGN BODY REMOVAL FROM NOSE
43. OTHER OPERATIONS ON THE TONSILS AND ADENOIDS
44. ADENOIDECTOMY
45. LABYRINTHECTOMY FOR SEVERE VERTIGO
46. STAPEDECTOMY UNDER GA
47. STAPEDECTOMY UNDER LA
48. TYMPANOPLASTY (TYPE IV)
49. ENDOLYMPHATIC SAC SURGERY FOR MENIERE'S DISEASE
50. TURBINECTOMY
51. ENDOSCOPIC STAPEDECTOMY
52. INCISION AND DRAINAGE OF PERICHONDRIITIS
53. SEPTOPLASTY
54. VESTIBULAR NERVE SECTION
55. THYROPLASTY TYPE I
56. PSEUDOCYST OF THE PINNA - EXCISION
57. INCISION AND DRAINAGE - HAEMATOMA AURICLE
58. TYMPANOPLASTY (TYPE II)
59. REDUCTION OF FRACTURE OF NASAL BONE
60. THYROPLASTY TYPE II
61. TRACHEOSTOMY
62. EXCISION OF ANGIOMA SEPTUM
63. TURBINOPLASTY
64. INCISION & DRAINAGE OF RETRO PHARYNGEAL ABSCESS
65. UVULO PALATO PHARYNGO PLASTY
66. ADENOIDECTOMY WITH GROMMET INSERTION
67. ADENOIDECTOMY WITHOUT GROMMET INSERTION
68. VOCAL CORD LATERALISATION PROCEDURE
69. INCISION & DRAINAGE OF PARA PHARYNGEAL ABSCESS
70. TRACHEOPLASTY

### 5. GASTROENTEROLOGY RELATED:

71. CHOLECYSTECTOMY AND CHOLEDOCHO-JEJUNOSTOMY/

- DUODENOSTOMY/GASTROSTOMY/EXPLORATION  
COMMON BILE DUCT
72. ESOPHAGOSCOPY, GASTROSCOPY,  
DUODENOSCOPY WITH POLYPECTOMY /  
REMOVAL OF FOREIGN BODY/DIATHERMY OF  
BLEEDING LESIONS
  73. PANCREATIC PSEUDOCYST EUS & DRAINAGE
  74. RF ABLATION FOR BARRETT'S OESOPHAGUS
  75. ERCP AND PAPILOTOMY
  76. ESOPHAGOSCOPE AND SCLEROSANT INJECTION
  77. EUS + SUBMUCOSAL RESECTION
  78. CONSTRUCTION OF GASTROSTOMY TUBE
  79. EUS + ASPIRATION PANCREATIC CYST
  80. SMALL BOWEL ENDOSCOPY (THERAPEUTIC)
  81. COLONOSCOPY, LESION REMOVAL
  82. ERCP
  83. COLONOSCOPY STENTING OF STRICTURE
  84. PERCUTANEOUS ENDOSCOPIC GASTROSTOMY
  85. EUS AND PANCREATIC PSEUDO CYST DRAINAGE
  86. ERCP AND CHOLEDOCHOSCOPY
  87. PROCTOSIGMOIDOSCOPY VOLVULUS DETORSION
  88. ERCP AND SPHINCTEROTOMY
  89. ESOPHAGEAL STENT PLACEMENT
  90. ERCP + PLACEMENT OF BILIARY STENTS
  91. SIGMOIDOSCOPY W / STENT
  92. EUS + COELIAC NODE BIOPSY
  93. UGI SCOPY AND INJECTION OF ADRENALINE,  
SCLEROSANTS BLEEDING ULCERS
- 6. GENERAL SURGERY RELATED:**
94. INCISION OF A PILONIDAL SINUS / ABSCESS
  95. FISSURE IN ANO SPHINCTEROTOMY
  96. SURGICAL TREATMENT OF A VARICOCELE AND A  
HYDROCELE OF THE SPERMATIC CORD
  97. ORCHIDOPEXY
  98. ABDOMINAL EXPLORATION IN CRYPTORCHIDISM
  99. SURGICAL TREATMENT OF ANAL FISTULAS
  100. DIVISION OF THE ANAL SPHINCTER  
(SPHINCTEROTOMY)
  101. EPIDIDYMECTOMY
  102. INCISION OF THE BREAST ABSCESS
  103. OPERATIONS ON THE NIPPLE
  104. EXCISION OF SINGLE BREAST LUMP
  105. INCISION AND EXCISION OF TISSUE IN THE  
PERIANAL REGION
  106. SURGICAL TREATMENT OF HEMORRHOIDS
  107. OTHER OPERATIONS ON THE ANUS
  108. ULTRASOUND GUIDED ASPIRATIONS
  109. SCLEROTHERAPY, ETC.
  110. LAPAROTOMY FOR GRADING LYMPHOMA WITH  
SPLENECTOMY/LIVER/LYMPH NODE BIOPSY
  111. THERAPEUTIC LAPAROSCOPY WITH LASER
  112. APPENDICECTOMY WITH/WITHOUT DRAINAGE
  113. INFECTED KELOID EXCISION
  114. AXILLARY LYMPHADENECTOMY
  115. WOUND DEBRIDEMENT AND COVER
  116. ABSCESS-DECOMPRESSION
  117. CERVICAL LYMPHADENECTOMY
  118. INFECTED SEBACEOUS CYST
  119. INGUINAL LYMPHADENECTOMY
  120. INCISION AND DRAINAGE OF ABSCESS
  121. SUTURING OF LACERATIONS
  122. SCALP SUTURING
  123. INFECTED LIPOMA EXCISION
  124. MAXIMAL ANAL DILATATION
  125. PILES
  126. A) INJECTION SCLEROTHERAPY
  127. B) PILES BANDING
  128. LIVER ABSCESS- CATHETER DRAINAGE
  129. FISSURE IN ANO- FISSURECTOMY
  130. FIBROADENOMA BREAST EXCISION
  131. OESOPHAGEAL VARICES SCLEROTHERAPY
  132. ERCP - PANCREATIC DUCT STONE REMOVAL
  133. PERIANAL ABSCESS I&D
  134. PERIANAL HEMATOMA EVACUATION
  135. UGI SCOPY AND POLYPECTOMY OESOPHAGUS
  136. BREAST ABSCESS I&D
  137. FEEDING GASTROSTOMY
  138. OESOPHAGOSCOPY AND BIOPSY OF GROWTH  
OESOPHAGUS
  139. ERCP - BILE DUCT STONE REMOVAL
  140. ILEOSTOMY CLOSURE
  141. COLONOSCOPY
  142. POLYPECTOMY COLON
  143. SPLENIC ABSCESSES LAPAROSCOPIC DRAINAGE
  144. UGI SCOPY AND POLYPECTOMY STOMACH
  145. RIGID OESOPHAGOSCOPY FOR FB REMOVAL
  146. FEEDING JEJUNOSTOMY
  147. COLOSTOMY
  148. ILEOSTOMY
  149. COLOSTOMY CLOSURE
  150. SUBMANDIBULAR SALIVARY DUCT STONE  
REMOVAL
  151. PNEUMATIC REDUCTION OF INTUSSUSCEPTION
  152. VARICOSE VEINS LEGS - INJECTION  
SCLEROTHERAPY
  153. RIGID OESOPHAGOSCOPY FOR PLUMMER VINSON

- SYNDROME
154. PANCREATIC PSEUDOCYSTS ENDOSCOPIC DRAINAGE
  155. ZADEK'S NAILBED EXCISION
  156. SUBCUTANEOUS MASTECTOMY
  157. EXCISION OF RANULA UNDER GA
  158. RIGID OESOPHAGOSCOPY FOR DILATION OF BENIGN STRICTURES
  159. EVERSION OF SAC
  160. UNILATERAL
  161. ILATERAL
  162. LORD'S PLICATION
  163. JABOULAY'S PROCEDURE
  164. SCROTOPLASTY
  165. CIRCUMCISION FOR TRAUMA
  166. MEATOPLASTY
  167. INTERSPHINCTERIC ABSCESS INCISION AND DRAINAGE
  168. PSOAS ABSCESS INCISION AND DRAINAGE
  169. THYROID ABSCESS INCISION AND DRAINAGE
  170. TIPS PROCEDURE FOR PORTAL HYPERTENSION
  171. ESOPHAGEAL GROWTH STENT
  172. PAIR PROCEDURE OF HYDATID CYST LIVER
  173. TRU CUT LIVER BIOPSY
  174. PHOTODYNAMIC THERAPY OR ESOPHAGEAL TUMOUR AND LUNG TUMOUR
  175. EXCISION OF CERVICAL RIB
  176. LAPAROSCOPIC REDUCTION OF INTUSSUSCEPTION
  177. MICRODOCHECTOMY BREAST
  178. SURGERY FOR FRACTURE PENIS
  179. SENTINEL NODE BIOPSY
  180. PARASTOMAL HERNIA
  181. REVISION COLOSTOMY
  182. PROLAPSED COLOSTOMY- CORRECTION
  183. TESTICULAR BIOPSY
  184. LAPAROSCOPIC CARDIOMYOTOMY (HELLERS)
  185. SENTINEL NODE BIOPSY MALIGNANT MELANOMA
  186. LAPAROSCOPIC PYLOROMYOTOMY (RAMSTEDT)
- 7. GYNECOLOGY RELATED:**
187. OPERATIONS ON BARTHOLIN'S GLANDS (CYST)
  188. INCISION OF THE OVARY
  189. INSUFFLATIONS OF THE FALLOPIAN TUBES
  190. OTHER OPERATIONS ON THE FALLOPIAN TUBE
  191. DILATATION OF THE CERVICAL CANAL
  192. CONISATION OF THE UTERINE CERVIX
  193. THERAPEUTIC CURETTAGE WITH COLPOSCOPY / BIOPSY / DIATHERMY / CRYOSURGERY
  194. LASER THERAPY OF CERVIX FOR VARIOUS LESIONS OF UTERUS
  195. OTHER OPERATIONS ON THE UTERINE CERVIX
  196. INCISION OF THE UTERUS (HYSTERECTOMY)
  197. LOCAL EXCISION AND DESTRUCTION OF DISEASED TISSUE OF THE VAGINA AND THE POUCH OF DOUGLAS
  198. INCISION OF VAGINA
  199. INCISION OF VULVA
  200. CULDOTOMY
  201. SALPINGO-OOPHORECTOMY VIA LAPAROTOMY
  202. ENDOSCOPIC POLYPECTOMY
  203. HYSTEROSCOPIC REMOVAL OF MYOMA
  204. D&C
  205. HYSTEROSCOPIC RESECTION OF SEPTUM
  206. THERMAL CAUTERISATION OF CERVIX
  207. MIRENA INSERTION
  208. HYSTEROSCOPIC ADHESIOLYSIS
  209. LEEP
  210. CRYOCAUTERISATION OF CERVIX
  211. POLYPECTOMY ENDOMETRIUM
  212. HYSTEROSCOPIC RESECTION OF FIBROID
  213. LLETZ
  214. CONIZATION
  215. POLYPECTOMY CERVIX
  216. HYSTEROSCOPIC RESECTION OF ENDOMETRIAL POLYP
  217. VULVAL WART EXCISION
  218. LAPAROSCOPIC PARAOVARIAN CYST EXCISION
  219. UTERINE ARTERY EMBOLIZATION
  220. LAPAROSCOPIC CYSTECTOMY
  221. HYMENECTOMY (IMPERFORATE HYMEN)
  222. ENDOMETRIAL ABLATION
  223. VAGINAL WALL CYST EXCISION
  224. VULVAL CYST EXCISION
  225. LAPAROSCOPIC PARATUBAL CYST EXCISION
  226. REPAIR OF VAGINA ( VAGINAL ATRESIA )
  227. HYSTEROSCOPY, REMOVAL OF MYOMA
  228. TURBT
  229. URETEROCOELE REPAIR - CONGENITAL INTERNAL
  230. VAGINAL MESH FOR POP
  231. LAPAROSCOPIC MYOMECTOMY
  232. SURGERY FOR SUI
  233. REPAIR RECTO- VAGINA FISTULA
  234. PELVIC FLOOR REPAIR ( EXCLUDING FISTULA REPAIR)
  235. URS + LL

236. LAPAROSCOPIC OOPHORECTOMY
237. NORMAL VAGINAL DELIVERY AND VARIANTS
- 8. NEUROLOGY RELATED:**
238. FACIAL NERVE PHYSIOTHERAPY
239. NERVE BIOPSY
240. MUSCLE BIOPSY
241. EPIDURAL STEROID INJECTION
242. GLYCEROL RHIZOTOMY
243. SPINAL CORD STIMULATION
244. MOTOR CORTEX STIMULATION
245. STEREOTACTIC RADIOSURGERY
246. PERCUTANEOUS CORDOTOMY
247. INTRATHECAL BACLOFEN THERAPY
248. ENTRAPMENT NEUROPATHY RELEASE
249. DIAGNOSTIC CEREBRAL ANGIOGRAPHY
250. VP SHUNT
251. VENTRICULOATRIAL SHUNT
- 9. ONCOLOGY RELATED:**
252. RADIOTHERAPY FOR CANCER
253. CANCER CHEMOTHERAPY
254. IV PUSH CHEMOTHERAPY
255. HBI-HEMIBODY RADIOTHERAPY
256. INFUSIONAL TARGETED THERAPY
257. SRT-STEREOTACTIC ARC THERAPY
258. SC ADMINISTRATION OF GROWTH FACTORS
259. CONTINUOUS INFUSIONAL CHEMOTHERAPY
260. INFUSIONAL CHEMOTHERAPY
261. CCRT-CONCURRENT CHEMO + RT
262. 2D RADIOTHERAPY
263. 3D CONFORMAL RADIOTHERAPY
264. IGRT- IMAGE GUIDED RADIOTHERAPY
265. IMRT- STEP & SHOOT
266. INFUSIONAL BISPHOSPHONATES
267. IMRT- DMLC
268. ROTATIONAL ARC THERAPY
269. TELE GAMMA THERAPY
270. FSRT-FRACTIONATED SRT
271. VMAT-VOLUMETRIC MODULATED ARC THERAPY
272. SBRT-STEREOTACTIC BODY RADIOTHERAPY
273. HELICAL TOMOTHERAPY
274. SRS-STEREOTACTIC RADIOSURGERY
275. X-KNIFE SRS
276. GAMMA KNIFE SRS
277. TBI- TOTAL BODY RADIOTHERAPY
278. INTRALUMINAL BRACHYTHERAPY
279. ELECTRON THERAPY
280. TSET-TOTAL ELECTRON SKIN THERAPY
281. EXTRACORPOREAL IRRADIATION OF BLOOD PRODUCTS
282. TELECOBALT THERAPY
283. TELECESIUM THERAPY
284. EXTERNAL MOULD BRACHYTHERAPY
285. INTERSTITIAL BRACHYTHERAPY
286. INTRACAVITY BRACHYTHERAPY
287. 3D BRACHYTHERAPY
288. IMPLANT BRACHYTHERAPY
289. INTRAVESICAL BRACHYTHERAPY
290. ADJUVANT RADIOTHERAPY
291. AFTERLOADING CATHETER BRACHYTHERAPY
292. CONDITIONING RADIOTHERAPY FOR BMT
293. EXTRACORPOREAL IRRADIATION TO THE HOMOLOGOUS BONE GRAFTS
294. RADICAL CHEMOTHERAPY
295. NEOADJUVANT RADIOTHERAPY
296. LDR BRACHYTHERAPY
297. PALLIATIVE RADIOTHERAPY
298. RADICAL RADIOTHERAPY
299. PALLIATIVE CHEMOTHERAPY
300. TEMPLATE BRACHYTHERAPY
301. NEOADJUVANT CHEMOTHERAPY
302. ADJUVANT CHEMOTHERAPY
303. INDUCTION CHEMOTHERAPY
304. CONSOLIDATION CHEMOTHERAPY
305. MAINTENANCE CHEMOTHERAPY
306. HDR BRACHYTHERAPY
- 10. OPERATIONS ON THE SALIVARY GLANDS & SALIVARY DUCTS:**
307. INCISION AND LANCING OF A SALIVARY GLAND AND A SALIVARY DUCT
308. EXCISION OF DISEASED TISSUE OF A SALIVARY GLAND AND A SALIVARY DUCT
309. RESECTION OF A SALIVARY GLAND
310. RECONSTRUCTION OF A SALIVARY GLAND AND A SALIVARY DUCT
311. OTHER OPERATIONS ON THE SALIVARY GLANDS AND SALIVARY DUCTS
- 11. OPERATIONS ON THE SKIN & SUBCUTANEOUS TISSUES:**
312. OTHER INCISIONS OF THE SKIN AND SUBCUTANEOUS TISSUES
313. SURGICAL WOUND TOILET (WOUND DEBRIDEMENT) AND REMOVAL OF DISEASED TISSUE OF THE SKIN AND SUBCUTANEOUS TISSUES
314. LOCAL EXCISION OF DISEASED TISSUE OF THE SKIN AND SUBCUTANEOUS TISSUES

- 315. OTHER EXCISIONS OF THE SKIN AND SUBCUTANEOUS TISSUES
- 316. SIMPLE RESTORATION OF SURFACE CONTINUITY OF THE SKIN AND SUBCUTANEOUS TISSUES
- 317. FREE SKIN TRANSPLANTATION, DONOR SITE
- 318. FREE SKIN TRANSPLANTATION, RECIPIENT SITE
- 319. REVISION OF SKIN PLASTY
- 320. OTHER RESTORATION AND RECONSTRUCTION OF THE SKIN AND SUBCUTANEOUS TISSUES.
- 321. CHEMOSURGERY TO THE SKIN.
- 322. DESTRUCTION OF DISEASED TISSUE IN THE SKIN AND SUBCUTANEOUS TISSUES
- 323. RECONSTRUCTION OF DEFORMITY/DEFECT IN NAIL BED
- 324. EXCISION OF BURSITIS
- 325. TENNIS ELBOW RELEASE
- 12. OPERATIONS ON THE TONGUE:**
- 326. INCISION, EXCISION AND DESTRUCTION OF DISEASED TISSUE OF THE TONGUE
- 327. PARTIAL GLOSSECTOMY
- 328. GLOSSECTOMY
- 329. RECONSTRUCTION OF THE TONGUE
- 330. OTHER OPERATIONS ON THE TONGUE
- 13. OPHTHALMOLOGY RELATED:**
- 331. SURGERY FOR CATARACT
- 332. INCISION OF TEAR GLANDS
- 333. OTHER OPERATIONS ON THE TEAR DUCTS
- 334. INCISION OF DISEASED EYELIDS
- 335. EXCISION AND DESTRUCTION OF DISEASED TISSUE OF THE EYELID
- 336. OPERATIONS ON THE CANTHUS AND EPICANTHUS
- 337. CORRECTIVE SURGERY FOR ENTROPION AND ECTROPION
- 338. CORRECTIVE SURGERY FOR BLEPHAROPTOSIS
- 339. REMOVAL OF A FOREIGN BODY FROM THE CONJUNCTIVA
- 340. REMOVAL OF A FOREIGN BODY FROM THE CORNEA
- 341. INCISION OF THE CORNEA
- 342. OPERATIONS FOR PTERYGIUM
- 343. OTHER OPERATIONS ON THE CORNEA
- 344. REMOVAL OF A FOREIGN BODY FROM THE LENS OF THE EYE
- 345. REMOVAL OF A FOREIGN BODY FROM THE POSTERIOR CHAMBER OF THE EYE
- 346. REMOVAL OF A FOREIGN BODY FROM THE ORBIT AND EYEBALL
- 347. CORRECTION OF EYELID PTOSIS BY LEVATOR PALPEBRAE SUPERIORIS RESECTION (BILATERAL)
- 348. CORRECTION OF EYELID PTOSIS BY FASCIA LATA GRAFT (BILATERAL)
- 349. DIATHERMY/CRYOTHERAPY TO TREAT RETINAL TEAR
- 350. ANTERIOR CHAMBER PARACENTESIS /CYCLODIATHERMY/ CYCLOCRYOTHERAPY /GONIOTOMY/TRABECULOTOMY AND FILTERING AND ALLIED OPERATIONS TO TREAT GLAUCOMA
- 351. ENUCLEATION OF EYE WITHOUT IMPLANT
- 352. DACRYOCYSTORHINOSTOMY FOR VARIOUS LESIONS OF LACRIMAL GLAND
- 353. LASER PHOTOCOAGULATION TO TREAT RATINAL TEAR
- 354. BIOPSY OF TEAR GLAND
- 355. TREATMENT OF RETINAL LESION
- 14. ORTHOPEDICS RELATED:**
- 356. SURGERY FOR MENISCUS TEAR
- 357. INCISION ON BONE, SEPTIC AND ASEPTIC
- 358. CLOSED REDUCTION ON FRACTURE, LUXATION OR EPIPHYSEOLYSIS WITH OSTEOSYNTHESIS
- 359. SUTURE AND OTHER OPERATIONS ON TENDONS AND TENDON SHEATH
- 360. REDUCTION OF DISLOCATION UNDER GA
- 361. ARTHROSCOPIC KNEE ASPIRATION
- 362. SURGERY FOR LIGAMENT TEAR
- 363. SURGERY FOR HEMOARTHROSIS/PYOARTHROSIS
- 364. REMOVAL OF FRACTURE PINS/NAILS
- 365. REMOVAL OF METAL WIRE
- 366. CLOSED REDUCTION ON FRACTURE, LUXATION
- 367. REDUCTION OF DISLOCATION UNDER GA
- 368. EPIPHYSEOLYSIS WITH OSTEOSYNTHESIS
- 369. EXCISION OF VARIOUS LESIONS IN COCCYX
- 370. ARTHROSCOPIC REPAIR OF ACL TEAR KNEE
- 371. CLOSED REDUCTION OF MINOR FRACTURES
- 372. ARTHROSCOPIC REPAIR OF PCL TEAR KNEE
- 373. TENDON SHORTENING
- 374. ARTHROSCOPIC MENISCECTOMY - KNEE
- 375. TREATMENT OF CLAVICLE DISLOCATION
- 376. HAEMARTHROSIS KNEE- LAVAGE
- 377. ABSCESS KNEE JOINT DRAINAGE
- 378. CARPAL TUNNEL RELEASE
- 379. CLOSED REDUCTION OF MINOR DISLOCATION
- 380. REPAIR OF KNEE CAP TENDON
- 381. ORIF WITH K WIRE FIXATION- SMALL BONES
- 382. RELEASE OF MIDFOOT JOINT
- 383. ORIF WITH PLATING- SMALL LONG BONES
- 384. IMPLANT REMOVAL MINOR
- 385. K WIRE REMOVAL
- 386. POP APPLICATION
- 387. CLOSED REDUCTION AND EXTERNAL FIXATION



388. ARTHROTOMY HIP JOINT
389. SYME'S AMPUTATION
390. ARTHROPLASTY
391. PARTIAL REMOVAL OF RIB
392. TREATMENT OF SESAMOID BONE FRACTURE
393. SHOULDER ARTHROSCOPY / SURGERY
394. ELBOW ARTHROSCOPY
395. AMPUTATION OF METACARPAL BONE
396. RELEASE OF THUMB CONTRACTURE
397. INCISION OF FOOT FASCIA
398. CALCANEUM SPUR HYDROCORT INJECTION
399. GANGLION WRIST HYALASE INJECTION
400. PARTIAL REMOVAL OF METATARSAL
401. REPAIR / GRAFT OF FOOT TENDON
402. REVISION/REMOVAL OF KNEE CAP
403. AMPUTATION FOLLOW-UP SURGERY
404. EXPLORATION OF ANKLE JOINT
405. REMOVE/GRAFT LEG BONE LESION
406. REPAIR/GRAFT ACHILLES TENDON
407. REMOVE OF TISSUE EXPANDER
408. BIOPSY ELBOW JOINT LINING
409. REMOVAL OF WRIST PROSTHESIS
410. BIOPSY FINGER JOINT LINING
411. TENDON LENGTHENING
412. TREATMENT OF SHOULDER DISLOCATION
413. LENGTHENING OF HAND TENDON
414. REMOVAL OF ELBOW BURSA
415. FIXATION OF KNEE JOINT
416. TREATMENT OF FOOT DISLOCATION
417. SURGERY OF BUNION
418. INTRAARTICULAR STEROID INJECTION
419. TENDON TRANSFER PROCEDURE
420. REMOVAL OF KNEE CAP BURSA
421. TREATMENT OF FRACTURE OF ULNA
422. TREATMENT OF SCAPULA FRACTURE
423. REMOVAL OF TUMOR OF ARM/ ELBOW UNDER RA/GA
424. REPAIR OF RUPTURED TENDON
425. DECOMPRESS FOREARM SPACE
426. REVISION OF NECK MUSCLE (TORTICOLLIS RELEASE)
427. LENGTHENING OF THIGH TENDONS
428. TREATMENT FRACTURE OF RADIUS & ULNA
429. REPAIR OF KNEE JOINT
- 15. OTHER OPERATIONS ON THE MOUTH & FACE:**
430. EXTERNAL INCISION AND DRAINAGE IN THE REGION OF THE MOUTH, JAW AND FACE
431. INCISION OF THE HARD AND SOFT PALATE
432. EXCISION AND DESTRUCTION OF DISEASED HARD AND SOFT PALATE
433. INCISION, EXCISION AND DESTRUCTION IN THE MOUTH
434. OTHER OPERATIONS IN THE MOUTH
- 16. PEDIATRIC SURGERY RELATED:**
435. EXCISION OF FISTULA-IN-ANO
436. EXCISION JUVENILE POLYPS RECTUM
437. VAGINOPLASTY
438. DILATATION OF ACCIDENTAL CAUSTIC STRICTURE OESOPHAGEAL
439. PRESACRAL TERATOMAS EXCISION
440. REMOVAL OF VESICAL STONE
441. EXCISION SIGMOID POLYP
442. STERNOMASTOID TENOTOMY
443. INFANTILE HYPERTROPHIC PYLORIC STENOSIS PYLOROMYOTOMY
444. EXCISION OF SOFT TISSUE RHABDOMYOSARCOMA
445. MEDIASTINAL LYMPH NODE BIOPSY
446. HIGH ORCHIDECTOMY FOR TESTIS TUMOURS
447. EXCISION OF CERVICAL TERATOMA
448. RECTAL-MYOMECTOMY
449. RECTAL PROLAPSE (DELORME'S PROCEDURE)
450. DETORSION OF TORSION TESTIS
451. EUA + BIOPSY MULTIPLE FISTULA IN ANO
452. CYSTIC HYGROMA - INJECTION TREATMENT
- 17. PLASTIC SURGERY RELATED:**
453. CONSTRUCTION SKIN PEDICLE FLAP
454. GLUTEAL PRESSURE ULCER-EXCISION
455. MUSCLE-SKIN GRAFT, LEG
456. REMOVAL OF BONE FOR GRAFT
457. MUSCLE-SKIN GRAFT DUCT FISTULA
458. REMOVAL CARTILAGE GRAFT
459. MYOCUTANEOUS FLAP
460. FIBRO MYOCUTANEOUS FLAP
461. BREAST RECONSTRUCTION SURGERY AFTER MASTECTOMY
462. SLING OPERATION FOR FACIAL PALSY
463. SPLIT SKIN GRAFTING UNDER RA
464. WOLFE SKIN GRAFT
465. PLASTIC SURGERY TO THE FLOOR OF THE MOUTH UNDER GA
- 18. THORACIC SURGERY RELATED:**
466. THORACOSCOPY AND LUNG BIOPSY
467. EXCISION OF CERVICAL SYMPATHETIC CHAIN THORACOSCOPIC
468. LASER ABLATION OF BARRETT'S OESOPHAGUS

469. PLEURODESIS
470. THORACOSCOPY AND PLEURAL BIOPSY
471. EBUS + BIOPSY
472. THORACOSCOPY LIGATION THORACIC DUCT
473. THORACOSCOPY ASSISTED EMPYAEMA DRAINAGE
- 19. UROLOGY RELATED:**
474. HAEMODIALYSIS
475. LITHOTRIPSY/NEPHROLITHOTOMY FOR RENAL CALCULUS
476. EXCISION OF RENAL CYST
477. DRAINAGE OF PYONEPHROSIS/PERINEPHRIC ABSCESS
478. INCISION OF THE PROSTATE
479. TRANSURETHRAL EXCISION AND DESTRUCTION OF PROSTATE TISSUE
480. TRANSURETHRAL AND PERCUTANEOUS DESTRUCTION OF PROSTATE TISSUE
481. OPEN SURGICAL EXCISION AND DESTRUCTION OF PROSTATE TISSUE
482. RADICAL PROSTATOVESICULECTOMY
483. OTHER EXCISION AND DESTRUCTION OF PROSTATE TISSUE
484. OPERATIONS ON THE SEMINAL VESICLES
485. INCISION AND EXCISION OF PERIPROSTATIC TISSUE
486. OTHER OPERATIONS ON THE PROSTATE
487. INCISION OF THE SCROTUM AND TUNICA VAGINALIS TESTIS
488. OPERATION ON A TESTICULAR HYDROCELE
489. EXCISION AND DESTRUCTION OF DISEASED SCROTAL TISSUE
490. OTHER OPERATIONS ON THE SCROTUM AND TUNICA VAGINALIS TESTIS
491. INCISION OF THE TESTES
492. EXCISION AND DESTRUCTION OF DISEASED TISSUE OF THE TESTES
493. UNILATERAL ORCHIDECTOMY
494. BILATERAL ORCHIDECTOMY
495. SURGICAL REPOSITIONING OF AN ABDOMINAL TESTIS
496. RECONSTRUCTION OF THE TESTIS
497. IMPLANTATION, EXCHANGE AND REMOVAL OF A TESTICULAR PROSTHESIS
498. OTHER OPERATIONS ON THE TESTIS
499. EXCISION IN THE AREA OF THE EPIDIDYMIS
500. OPERATIONS ON THE FORESKIN
501. LOCAL EXCISION AND DESTRUCTION OF DISEASED TISSUE OF THE PENIS
502. AMPUTATION OF THE PENIS
503. OTHER OPERATIONS ON THE PENIS
504. CYSTOSCOPICAL REMOVAL OF STONES
505. CATHETERISATION OF BLADDER
506. LITHOTRIPSY
507. BIOPSY OF TEMPORAL ARTERY FOR VARIOUS LESIONS
508. EXTERNAL ARTERIO-VEIN SHUNT
509. AV FISTULA - WRIST
510. URSL WITH STENTING
511. URSL WITH LITHOTRIPSY
512. CYSTOSCOPIC LITHOLAPAXY
513. ESWL
514. BLADDER NECK INCISION
515. CYSTOSCOPY & BIOPSY
516. CYSTOSCOPY AND REMOVAL OF POLYP
517. SUPRAPUBIC CYSTOSTOMY
518. PERCUTANEOUS NEPHROSTOMY
519. CYSTOSCOPY AND "SLING" PROCEDURE.
520. TUNA- PROSTATE
521. EXCISION OF URETHRAL DIVERTICULUM
522. REMOVAL OF URETHRAL STONE
523. EXCISION OF URETHRAL PROLAPSE
524. MEGA-URETER RECONSTRUCTION
525. KIDNEY RENOSCOPY AND BIOPSY
526. URETER ENDOSCOPY AND TREATMENT
527. VESICO URETERIC REFLUX CORRECTION
528. SURGERY FOR PELVI URETERIC JUNCTION OBSTRUCTION
529. ANDERSON HYNES OPERATION
530. KIDNEY ENDOSCOPY AND BIOPSY
531. PARAPHIMOSIS SURGERY
532. INJURY PREPUCE- CIRCUMCISION
533. FRENULAR TEAR REPAIR
534. MEATOTOMY FOR MEATAL STENOSIS
535. SURGERY FOR FOURNIER'S GANGRENE SCROTUM
536. SURGERY FILARIAL SCROTUM
537. SURGERY FOR WATERING CAN PERINEUM
538. REPAIR OF PENILE TORSION
539. DRAINAGE OF PROSTATE ABSCESS
540. ORCHIECTOMY
541. CYSTOSCOPY AND REMOVAL OF FB

## Annexure II - List of Expenses Generally Excluded ("Non-medical") in Hospital Indemnity Policy

| Sr. No. | List I – Optional Items  |    |  |
|---------|--|----|--|
| 1       | BABY FOOD  | 53 | SUGAR FREE TABLETS   |
| 2       | BABY UTILITIES CHARGES   | 54 | CREAMS POWDERS LOTIONS (Toiletries are not payable, only prescribed medical pharmaceuticals payable) |
| 3       | BEAUTY SERVICES  |    |  |
| 4       | BELTS/ BRACES  | 55 | ECG ELECTRODES   |
| 5       | BUDS   | 56 | GLOVES   |
| 6       | COLD PACK/HOT PACK   | 57 | NEBULISATION KIT   |
| 7       | CARRY BAGS   | 58 | ANY KIT WITH NO DETAILS MENTIONED [DELIVERY KIT, ORTHOKIT, RECOVERY KIT, ETC]                        |
| 8       | EMAIL / INTERNET CHARGES   |    |  |
| 9       | FOOD CHARGES (OTHER THAN PATIENT'S DIET PROVIDED BY HOSPITAL)          | 59 | KIDNEY TRAY  |
|         |  | 60 | MASK   |
| 10      | LEGGINGS   | 61 | OUNCE GLASS  |
| 11      | LAUNDRY CHARGES  | 62 | OXYGEN MASK  |
| 12      | MINERAL WATER  | 63 | PELVIC TRACTION BELT   |
| 13      | SANITARY PAD   | 64 | PAN CAN  |
| 14      | TELEPHONE CHARGES  | 65 | TROLLY COVER   |
| 15      | GUEST SERVICES   | 66 | UROMETER, URINE JUG  |
| 16      | CREPE BANDAGE  | 67 | AMBULANCE  |
| 17      | DIAPER OF ANY TYPE   | 68 | VASOFIX SAFETY   |
| 18      | EYELET COLLAR  |    |  |
| 19      | SLINGS   |    |  |
| 20      | BLOOD GROUPING AND CROSS MATCHING OF DONORS SAMPLES                    |    |  |
| 21      | SERVICE CHARGES WHERE NURSING CHARGE ALSO CHARGED                      |    |  |
| 22      | TELEVISION CHARGES   |    |  |
| 23      | SURCHARGES   |    |  |
| 24      | ATTENDANT CHARGES  |    |  |
| 25      | EXTRA DIET OF PATIENT (OTHER THAN THAT WHICH FORMS PART OF BED CHARGE) |    |  |
| 26      | BIRTH CERTIFICATE  |    |  |
| 27      | CERTIFICATE CHARGES  |    |  |
| 28      | COURIER CHARGES  |    |  |
| 29      | CONVEYANCE CHARGES   |    |  |
| 30      | MEDICAL CERTIFICATE  |    |  |
| 31      | MEDICAL RECORDS  |    |  |
| 32      | PHOTOCOPIES CHARGES  |    |  |
| 33      | MORTUARY CHARGES   |    |  |
| 34      | WALKING AIDS CHARGES   |    |  |
| 35      | OXYGEN CYLINDER (FOR USAGE OUTSIDE THE HOSPITAL)                       |    |  |
| 36      | SPACER   |    |  |
| 37      | SPIROMETRE   |    |  |
| 38      | NEBULIZER KIT  |    |  |
| 39      | STEAM INHALER  |    |  |
| 40      | ARMSLING   |    |  |
| 41      | THERMOMETER  |    |  |
| 42      | CERVICAL COLLAR  |    |  |
| 43      | SPLINT   |    |  |
| 44      | DIABETIC FOOT WEAR   |    |  |
| 45      | KNEE BRACES (LONG/ SHORT/ HINGED)                                      |    |  |
| 46      | KNEE IMMOBILIZER/SHOULDER IMMOBILIZER                                  |    |  |
| 47      | LUMBO SACRAL BELT  |    |  |
| 48      | NIMBUS BED OR WATER OR AIR BED CHARGES                                 |    |  |
| 49      | AMBULANCE COLLAR   |    |  |
| 50      | AMBULANCE EQUIPMENT  |    |  |
| 51      | ABDOMINAL BINDER   |    |  |
| 52      | PRIVATE NURSES CHARGES- SPECIAL NURSING CHARGES                        |    |  |



| Sr. No. | List IV – Items that are to be subsumed into costs of treatment |
|---------|---|
| 1       | ADMISSION/REGISTRATION CHARGES                                  |
| 2       | HOSPITALISATION FOR EVALUATION/ DIAGNOSTIC PURPOSE              |
| 3       | URINE CONTAINER   |
| 4       | BLOOD RESERVATION CHARGES AND ANTE NATAL BOOKING CHARGES        |
| 5       | BIPAP MACHINE   |
| 6       | CPAP/ CAPD EQUIPMENTS   |
| 7       | INFUSION PUMP– COST   |
| 8       | HYDROGEN PEROXIDE\SPIRIT\ DISINFECTANTS ETC                     |
| 9       | NUTRITION PLANNING CHARGES - DIETICIAN CHARGES- DIET CHARGES    |
| 10      | HIV KIT   |
| 11      | ANTISEPTIC MOUTHWASH  |
| 12      | LOZENGES  |
| 13      | MOUTH PAINT   |
| 14      | VACCINATION CHARGES   |
| 15      | ALCOHOL SWABES  |
| 16      | SCRUB SOLUTION/STERILLIUM                                       |
| 17      | GLUCOMETER & STRIPS   |
| 18      | URINE BAG   |
|         |   |
|         |   |

### Annexure III - List of Hospitals where Claim will not be admitted

| Hospital Name   | Address   |
|---|---|
| Nulife Hospital And Maternity Centre                  | 1616 Outram Lines, Kingsway Camp, Guru Teg Bahadur Nagar , New Delhi , Delhi  |
| Taneja Hospital                                       | F-15, Vikas Marg, Preet Vihar , New Delhi , Delhi   |
| Shri Komal Hospital & Dr.Saxena's Nursing Home        | Opp. Radhika Cinema, Circular Road , Rewari , Haryana   |
| Sona Devi Memorial Hospital & Trauma Centre           | Sohna Road, Badshahpur , Gurgaon , Haryana  |
| Amar Hospital   | Sector-70, S.A.S.Nagar, Mohali, Sector 70 , Mohali , Punjab   |
| Brij Medical Centre                                   | K K 54, Kavi Nagar , Ghaziabad , Uttar Pradesh  |
| Famliy Medicare                                       | A-55, Sector 61, Rajat Vihar Sector 62 , Noida , Uttar Pradesh  |
| Jeevan Jyoti Hospital                                 | 162, Lowther Road, Bai Ka Bagh, Allahabad, Uttar Pradesh  |
| City Hospital & Trauma Centre                         | C-1, Cinder Dump Complex, Opp. Krishna Cinema Hall, Kanpur Road, Alambagh, Lucknow, U.P.                                |
| Dayal Maternity & Nursing Home                        | No.953/23, D.C.F.Chowk, DLF Colony , Rohtak , Haryana   |
| Metas Adventist Hospital                              | No.24, Ring-Road, Athwalines, Surat , Surat , Gujarat   |
| Surgicare Medical Centre                              | Sai Dwar Oberoi Complex, S.A.B.T.V.Lane Road, Lokhandwala, Near Laxmi Industrial Estate, Andheri, Mumbai, Maharashtra   |
| Paramount General Hospital & I.C.C.U.                 | Laxmi Commercial Premises, Andheri Kurla Road, Andheri, Mumbai, Maharashtra   |
| Gokul Hospital  | Thakur Complex, Kandivali East, Mumbai, Maharashtra   |
| Shree Sai Hospital                                    | Gokul Nagri I, Thankur Complex, Western Express Highway, Kandivali East, Mumbai, Maharashtra                            |
| Shreedevi Hospital                                    | Akash Arcade, Bhanu Nagar, Near Bhanu Sagar Theatre, Dr.Deepak Shetty Road, Kalyan D.C. , Thane , Maharashtra           |
| Saykhedkar Hospital & Research Centre Pvt. Ltd.       | Trimurthy Chowk, Kamatwada Road, Cidco Colony , Nashik , Maharashtra  |
| Arpan Hospital And Research Centre                    | No.151/2, Imli Bazar, Near Rajwada, Imli Bazar , Indore , Madhya Pradesh  |
| Ramkrishna Care Hospital                              | Aurobindo Enclave, Pachpedhi Naka, Dhamtri Road, National Highway No43, Raipur , Chhattisgarh                           |
| Gupta Multispeciality Hospital                        | B-20, Vivek Vihar, New Delhi, Delhi   |
| R.K.Hospital  | 3C/59, BP, Near Metro Cinema, New Industrial Township 1, Faridabad, Haryana   |
| Prakash Hospital                                      | D -12, 12A, 12B, Noida, Sector 33 , Noida , Uttar Pradesh   |
| Aryan Hospital Pvt. Ltd.                              | Old Railway Road, Near New Colony, New Colony, Gurgaon, Haryana   |
| Medilink Hospital Research Centre Pvt. Ltd.           | Near Shyamal Char Rasta, 132, Ring Road, Satellite, Ahmedabad, Gujarat  |
| Mohit Hospital  | Khoya B-Wing, Near National Park, Borivali(E), Kandivali West, Mumbai, Maharashtra                                      |
| Scope Hospital  | 628, Niti Khand-I, Indirapuram, Ghaziabad, Uttar Pradesh  |
| Agarwal Medical Centre                                | E-234, Greater Kailash 1, New Delhi , Delhi   |
| Oxygen Hospital                                       | Bhiwani Stand, Durga Bhawan, Rohtak, Haryana  |
| Prayag Hospital & Research Centre Pvt. Ltd.           | J-206 A/1, Sector 41, Noida, Uttar Pradesh  |
| Karnavati Superspeciality Hospital                    | Opposite Sajpur Tower, Naroda Road, Ahmedabad, Gujarat  |
| Palwal Hospital                                       | Old G.T. Road, Near New Sohna Mod, Palwal, Haryana  |
| B.K.S. Hospital                                       | No.18, 1st Cross, Gandhi Nagar, Adyar, Bellary, Karnataka   |
| East West Medical Centre                              | No.711, Sector 14, Sector 14, Gurgaon, Haryana  |
| Jagtap Hospital                                       | Anand Nagar, Sinhgood Road , Anandnagar , Pune , Maharashtra  |
| Dr. Malwankar's Romeen Nursing Home                   | Ganesh Marg, Tagore Nagar , Vikhroli East , Mumbai , Maharashtra  |
| Noble Medical Centre                                  | SVP Road, Borivali West , Mumbai , Maharashtra  |
| Rama Hospital   | Sonepat Road, Bahalgarh, Sonapat , Haryana  |
| S.B.Nursing Home & ICU                                | Lake Bloom 16, 17, 18 Opposite Solaris Estate, L.T.Gate No.6, Tunga Gaon, Saki-Vihar Road, Powai , Mumbai , Maharashtra |
| Sparsh Multi Speciality Hospital & Trauma Care Center | G.I.D.C Road, Nr Udhana Citizan Co-Op.Bank , Surat , Gujarat  |

| Hospital Name                                     | Address   |
|---|---|
| Nulife Hospital And Maternity Centre              | 1616 Outram Lines,Kingsway Camp,Guru Teg Bahadur Nagar , New Delhi , Delhi  |
| Taneja Hospital                                   | F-15,Vikas Marg, Preet Vihar , New Delhi , Delhi  |
| Shri Komal Hospital & Dr.Saxena's Nursing Home    | Opp. Radhika Cinema,Circular Road , Rewari , Haryana  |
| Sona Devi Memorial Hospital & Trauma Centre       | Sohna Road, Badshahpur , Gurgaon , Haryana  |
| Amar Hospital                                     | Sector-70,S.A.S.Nagar, Mohali, Sector 70 , Mohali , Punjab  |
| Brij Medical Centre                               | K K 54, Kavi Nagar , Ghaziabad , Uttar Pradesh  |
| Famliy Medicare                                   | A-55,Sector 61, Rajat Vihar Sector 62 , Noida , Uttar Pradesh   |
| Jeevan Jyoti Hospital                             | 162,Lowther Road, Bai Ka Bagh , Allahabad , Uttar Pradesh   |
| City Hospital & Trauma Centre                     | C-1,Cinder Dump Complex,Opposite Krishna Cinema Hall,Kanpur Road, Alambagh , Lucknow , Uttar Pradesh                  |
| City Super Speciality Hospital                    | Near Mohan Petrol Pump,Gohana Road, Rohtak , Haryana  |
| Dayal Maternity & Nursing Home                    | No.953/23,D.C.F.Chowk, DLF Colony , Rohtak , Haryana  |
| Metas Adventist Hospital                          | No. 24, Ring-Road,Athwalines, Surat , Surat , Gujarat   |
| Surgicare Medical Centre                          | Sai Dwar Oberoi Complex,S.A.B. T.V.Lane Road,Lokhandwala,Near Laxmi Industrial Estate, Andheri , Mumbai , Maharashtra |
| Gokul Hospital                                    | Thakur Complex , Kandivali East , Mumbai , Maharashtra  |
| Shree Sai Hospital                                | Gokul Nagri I, Thankur Complex, Western Express Highway, Kandivali East , Mumbai , Maharashtra                        |
| Shreedevi Hospital                                | Akash Arcade,Bhanu Nagar,Near Bhanu Sagar Theatre,Dr.Deepak Shetty Road, Kalyan D.C. , Vthane , Maharashtra           |
| Saykhedkar Hospital And Research Centre Pvt. Ltd. | Trimurthy Chowk,Kamatwada Road,Cidco Colony , Nashik , Maharashtra  |
| Arpan Hospital And Research Centre                | No.151/2,Imli Bazar,Near Rajwada, Imli Bazar , Indore , Madhya Pradesh  |
| Ramkrishna Care Hospital                          | Aurobindo Enclave,Pachpedhi Naka,Dhamtri Road,National Highway No 43, Raipur , Chhattisgarh                           |
| Gupta Multispeciality Hospital                    | B-20, Vivek Vihar , New Delhi , Delhi   |
| R.K.Hospital                                      | 3C/59,BP,Near Metro Cinema, New Industrial Township 1 , Faridabad , Haryana   |
| Prakash Hospital                                  | D -12,12A,12B,Noida, Sector 33 , Noida , Uttar Pradesh  |
| Aryan Hospital Pvt. Ltd.                          | Old Railway Road,Near New Colony, New Colony , Gurgaon , Haryana  |
| Medilink Hospital Research Centre Pvt. Ltd.       | Near Shyamal Char Rasta,132, Ring Road, Satellite , Ahmedabad , Gujarat   |
| Mohit Hospital                                    | Khoya B-Wing,Near National Park,Borivali(E), Kandivali West , Mumbai , Maharashtra                                    |
| Scope Hospital                                    | 628,Niti Khand-I, Indirapuram , Ghaziabad , Uttar Pradesh   |
| Agarwal Medical Centre                            | 628,Niti Khand-I, Indirapuram , Ghaziabad , Uttar Pradesh   |
| Oxygen Hospital                                   | Bhiwani Stand, Durga Bhawan , Rohtak , Haryana  |
| Prayag Hospital & Research Centre Pvt. Ltd.       | J-206 A/1, Sector 41 , Noida , Uttar Pradesh  |
| Palwal Hospital                                   | Old G.T. Road,Near New Sohna Mod, Palwal , Haryana  |
| B.K.S. Hospital                                   | No.18,1st Cross,Gandhi Nagar, Adyar , Bellary , Kamataka  |
| East West Medical Centre                          | No.711,Sector 14, Sector 14 , Gurgaon , Haryana   |
| Jagtap Hospital                                   | Anand Nagar,Sinhgood Road , Anandnagar , Pune , Maharashtra   |
| Dr. Malwankar's Romeen Nursing Home               | Ganesh Marg,Tagore Nagar , Vikhroli East , Mumbai , Maharashtra   |
| Noble Medical Centre                              | SVP Road, Borivali West , Mumbai , Maharashtra  |

**Notes:**

1. For an updated list of Hospitals, please visit the Company's website.
2. Only in case of a medical emergency, Claims would be payable if admitted in the above Hospitals on a reimbursement basis.